

Calvignasco, April 23rd 2019

HELIUM TECHNOLOGY SRL QUALITY POLICY

This document written by the Management aims at defining the company policy concerning the Quality Management System.

It has been communicated to all HeTECH employees to make them aware of its substance and to grant their adherence to it.

In line with Marposs company policy, Helium Technology's mission is to be at the top of each of the market fields it operates in, ensuring the **Customer's full satisfaction** by supplying Products and Services in compliance with the terms of **quality, reliability, punctuality and flexibility**.

Our Management is convinced of the need to dealing with the quality issues with a view to granting its operating efficiency and effectiveness.

The purpose is to make **the QMS an established custom within the company**; the operating procedures have been written with the aim of obtaining a general organization that, by means of programming and its associated checks and feedbacks, is able to optimize the company resources, working towards reducing Industrial Costs and General Expenses.

Each employee shall work to achieve the systematic and **continual improvement** of the QMS focusing on the **prevention and elimination of the cause** instead of the correction of the non –conformity.

All activities, each under the scope of its attribution and competence, shall satisfy the following general goals:

- Always supply products and services able to fully satisfy the implicit and explicit needs of the Customer and all other Stakeholders trying to use the best technology available on the market and to raise awareness among all employees on achieving the ever-growing quality standards through personnel training,.
- Act in such a way to build and maintain trust with the Customer. The image of our company shall reflect the characteristic of efficiency, seriousness, dynamicity and flexibility.

The Management will continue **to involve the internal staff** so that everyone can realize the importance of her/ his own role and contribution to the achievement of the company goals aiming at the **enhancement of human resources**, developing the professional growth of all employees and promoting a safe, organized and peaceful working environment whilst **ensuring the compliance with the relevant Laws and Regulations**.

Obtaining ISO 9001 Certification demonstrates Helium Technology is willing to attain the set goals of excellence thanks to a Management System in line with International Standards.

Good job to all of you!



Giuseppe Sceusi